

Section 1

You are about to hear a conversation between a man and a woman who are having a discussion about enrolling in a university course. First, you have some time to look at questions 1 to 7.

Now listen carefully and answer questions 1 to 7.

Woman: Registrar's office. This is Pam.

Man: Yes. Hello, I'm calling about enrolling to study at the university. This is the right number?

Woman: Yes. This is Michford University admissions, what would you like to know?

Man: Well, basically I need to know what I have to do to be enrolled as a student. You see I'm currently studying education at another school. I've just finished my first year, but I'm not really enjoying it. I think I'm more interested in accounting. My dad teaches maths, so I thought it might be a good choice. Well, better than business anyway.

Woman: Okay. Okay. Have you received a registration pack?

Man: No. How can I get one of those?

Woman: Well, you've got to have one to register. You can enroll at the university at any time after you receive a registration pack. These are usually available from September for first-year and transferring students and from November for returning students. On the basis of the information contained in the registration pack, you should attempt to make a firm choice about which courses to study, before completing your form.

Man: I see. So, I've only got a month to get my registration packing. Can you send me one?

Woman: Sure. If you're close to a high school, the registration pack and university prospectus are available from the careers adviser. Would that be helpful?

Man: Well the closest school is too far away and I haven't got a car. Are there any other ways you can send it to me?

Woman: Well, for prospective students who have already left school, the registration pack and prospectus are available from the university information line, but that might not be of help for you?

Man: No, not really.

Woman: Okay. I'll tell you what, why don't you give me your contact details and I'll send a pack out to you. At least that would be a start.

Man: Okay, sounds good.

Woman: Right. Firstly, what's your name?

Man: Richard Dreyfus. That's D-R-E-Y-F-U-S.

Woman: Your address there, Richard ?

Man: Unit 12, 15 Sportsman Avenue. That's S-P-O-R-T-S-M-A-N, Ave Mermaid Beach, 4554

Woman: And your telephone?

Man: Yes, I won't give you my home. Mobile's best. 0414. Hang on a minute. I don't call myself, usually. I think it's O four one four, six five eight, three three nine. Yes, that's it.

Woman: Okay. Now, do you have email?

Man: Yes, I do. It's Dreyfus. My last name at igo. That's igo.com. All lower case letters, of course.

Before you listen to the rest of the conversation, you have some time to look at questions 8 to 10.

Now listen carefully and answer questions 8 to 10.

Woman: Okay. That looks fine. Now, do you have any questions for me?

Man: Yes, I've got a friend who is interested in studying at the university. I'm not sure what would be best. The best way for him to register. Can you give me some suggestions?

Woman: Sure. There are three ways to register. Option one is tough on registration. Before you telephone, fill out the registration form included in your pack. This will ensure you have all the information that you require. The number is in your registration packet. Don't forget to hold onto a copy of your registration form for future reference.

Man: Yep. Okay

Woman: Option 2 is registration by post. All you've to do there is complete the relevant sections of the registration form and post the completed form together with all documentation required in the envelope provided.

Man: Alright

Woman: The third way is to simply come in, visit the student information center in the information services building and your friend will receive personal assistance on how to complete his forms.

Man: Thanks very much. You've been most helpful.

Woman: You're welcome. Good luck with your future studies.

Questions 1-4

Choose the correct letters A, B or C.

1. Currently, the man is studying

A. Business

B. Education

C. Maths

2. The man wants to study

A. Education

B. Business

C. Accounting

3. When are the Registration Packs available for first-year students?

- A. November
- B. September
- C. December

4. To complete the registration process, the student has

- A. One-month
- B. Two months
- C. Three months

Questions 5-7

Complete the form below.

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

REQUEST FOR INFORMATION	
NAME	Richard Dreyfus
ADDRESS	5. Unit 12 Ave Mermaid Beach,4554
TELEPHONE	6.
EMAIL	7. dreyfus@.....

Questions 8-10

Choose THREE letters A-F

Which THREE ways to register are mentioned?

A. by email

B. by mail

C. by phone

D. in person

E. text message

F. by facsimile